

Welcome!

Liquid Waste Hauler Workshop

April 21, 2026 8:30 AM – 10:00 AM



Meeting logistics



Audio or Video issues? Exit and use Chrome or Edge browser



Questions? Q&A time provided or send chat or raise your hand in MS Teams



Chat



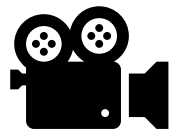
People



Raise



React



Want to view presentation later or have others view workshop? PDF to be posted

Today's Agenda

1. Honoring 100 Year's of Mississippi River Restoration
2. Preliminary Rates
3. Program Overview
4. Acceptable Liquid Waste Types
5. Classifying Industrial loads
6. Disposal Sites and Updates
7. Communication and Reporting Resources
8. Wrap up

Honoring 100 Years of Mississippi River Restoration

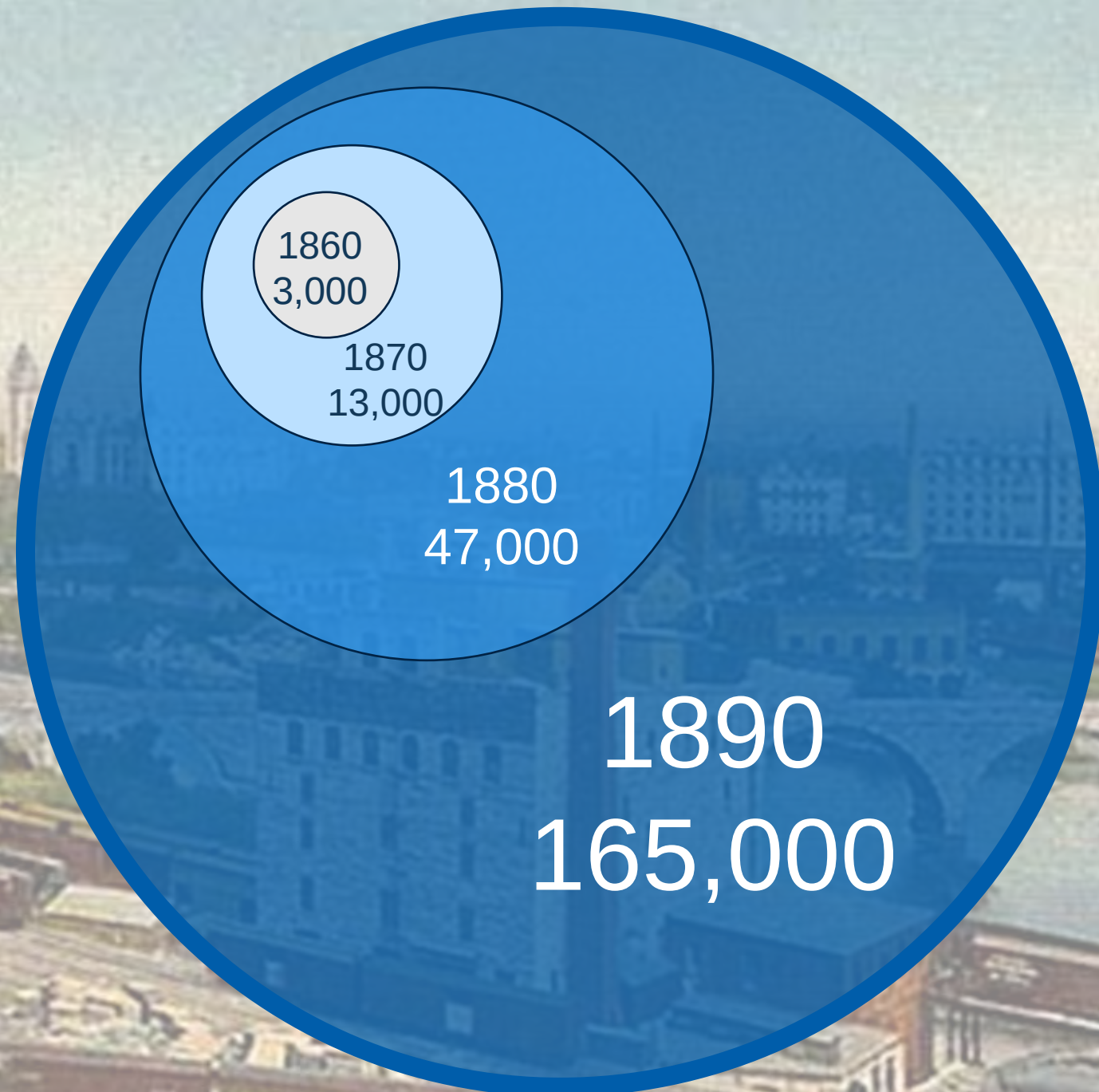


A Journey Back in Time





Minneapolis Population Growth



Sewers



The ~~ATLANTIC~~ Tribune

WEDNESDAY, MAY 2, 1877.

THE INVITATION TO DEATH.

We desire to call the attention of the proper authorities to a concern of the most vital importance to the health and future well being of the citizens of Minneapolis. It is a lamentable fact that there are so few sewers in the city that we can almost say with truth that Minneapolis is an undrained and unsewered metropolis. It is a well settled fact among scientists that all other provisions for the health and comfort of a city are subordinate to the one vital desideratum of adequate sewerage. It should be as much a matter of concern to afford the body politic the means of cleanliness and sweetness, as the individual body. The city should no more squat down in the midst of its accumulating filth and squalor, than an individual, imitating the habits and nature of a pig, should do so. There should be conduits threading every thoroughfare, to serve as cleansing and renewing purifiers, and insuring the atmosphere against the fetid and poisonous miasmas arising from ten thousand separate and individual stenches.

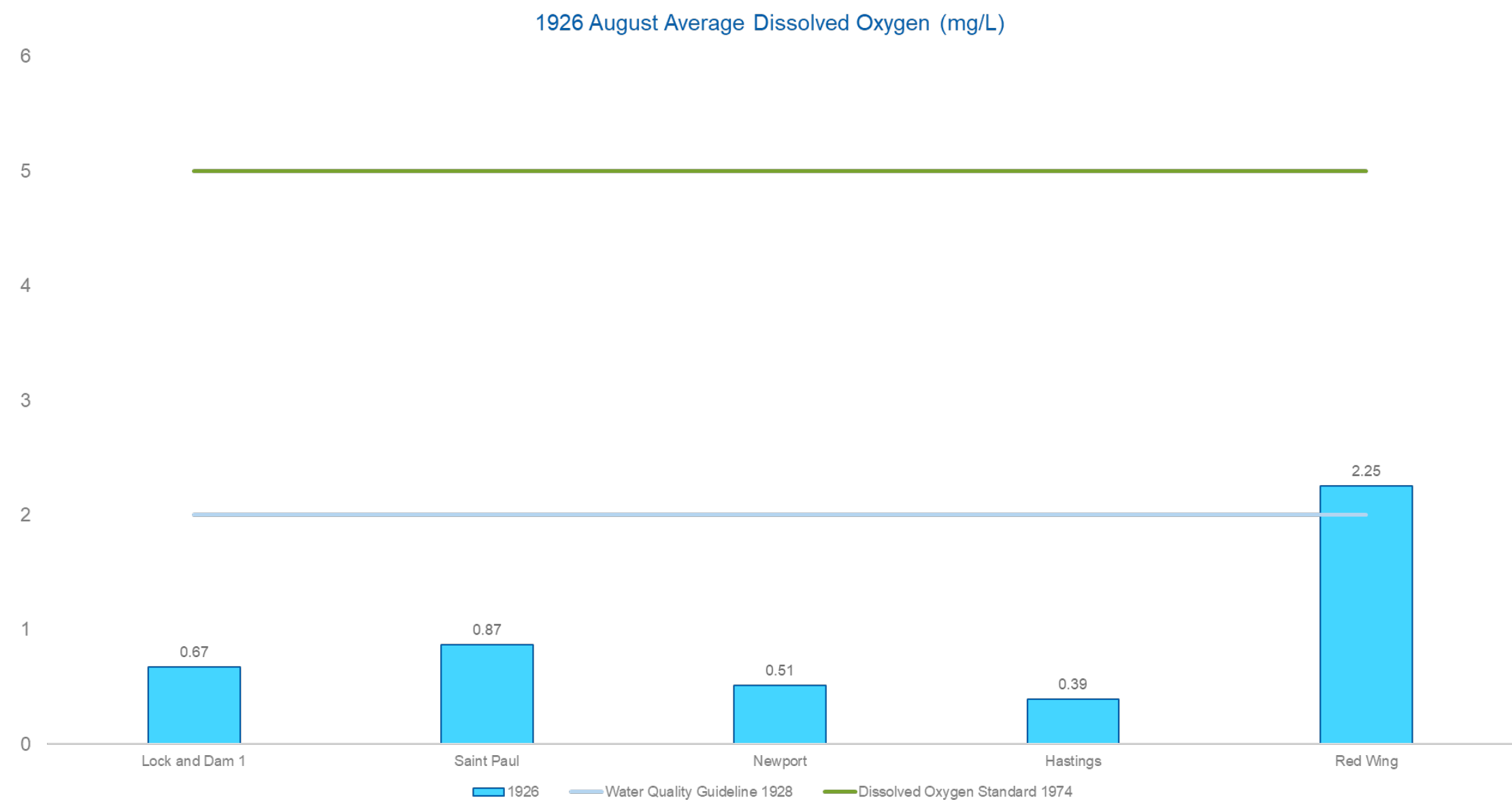


Commerce



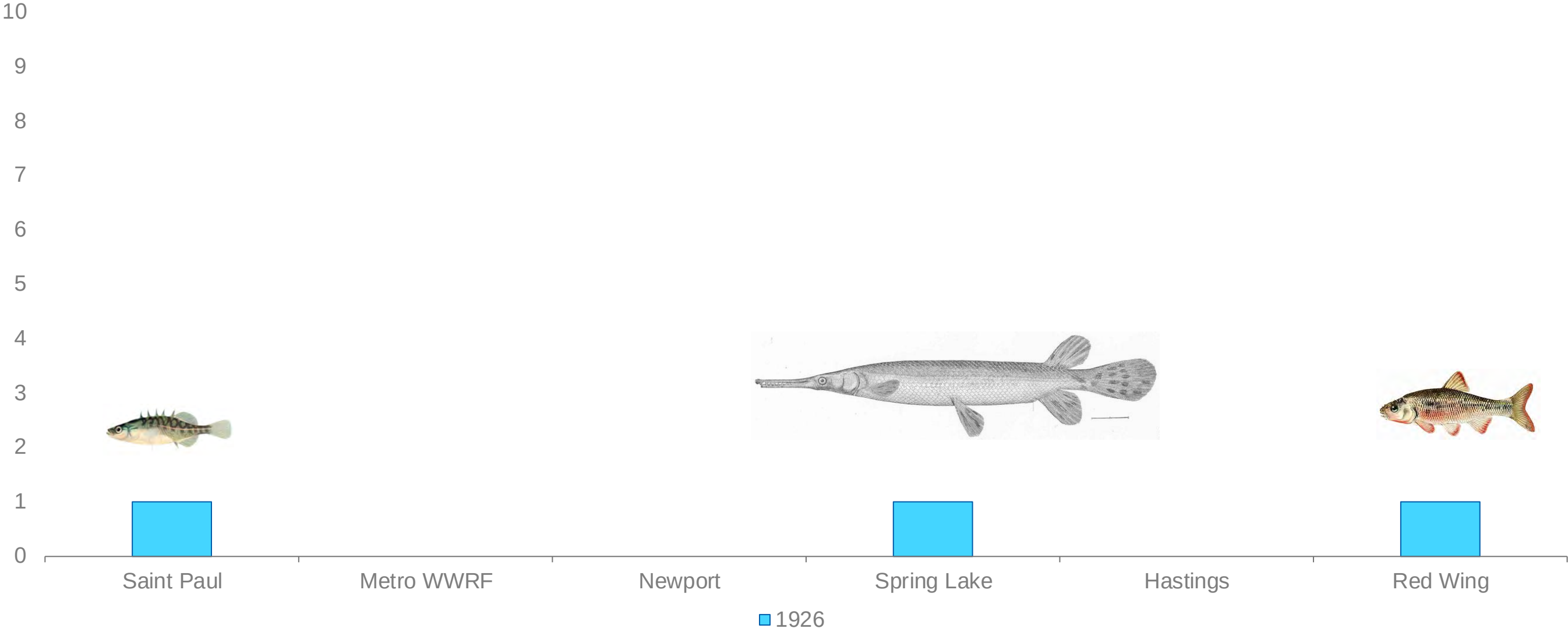
Lock & Dam No. 1.
April 5, 1917.
Upper gauge 745.95.

1926 Dissolved Oxygen



1926 Fish

1926 Fish Survey
Organism Count [Taxa Count]



Sewage Collection and Treatment





Learn more about Mississippi river



**Embracing our commitment
to a healthy river.**



sacredwatersharedfuture.org



**SACRED
WATER
SHARED
FUTURE**



1926:

3 fish found
in 42 miles



**SACRED WATER
SHARED FUTURE**

sacredwatersharedfuture.org

2026:

A thriving
fishery



Questions & Answers (1)



Preliminary Rates



Load charges include three components

1 Strength Component

- Based on methodology similar to the strength charge equation except hauled waste is assumed to have a set strength
 - o Collar County and Standard load charge: 10,000 mg/L for both TSS and COD
 - o Portable toilet waste: 20,000 mg/L for COD, 10,000 mg/L for TSS

2 Volume Component

- Based on Environmental Services Municipal Wastewater Charge

3 Facilities Component

- The operating, maintenance and debt service cost for facilities built for receiving hauled liquid waste

2027 Preliminary Hauler Charges

Load Charges (per 1,000 gallons) paid by liquid waste haulers for septage, leachate, and other hauled wastes discharged to approved Metropolitan Council disposal sites.

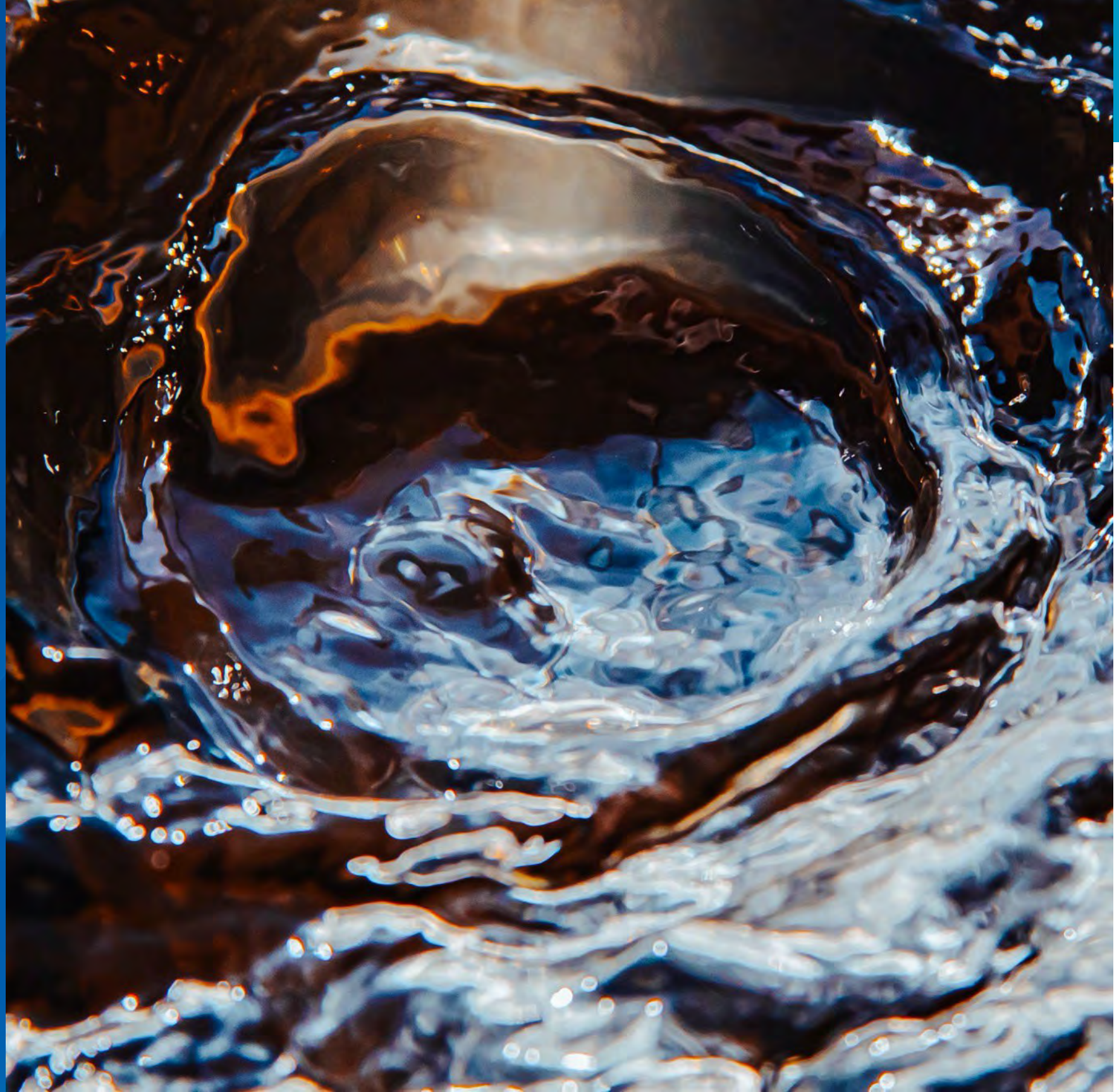
Charge Type	2026 Rate	2027 Preliminary Rate	% Increase
Permit Fee	Varies	Varies	3.0 – 5.0%
Standard Load Charge	\$67.27	\$70.90	4.0%
Holding Tank Rate	\$12.74	\$12.74	0.0%
Portable Toilet Waste Rate	\$86.20	\$90.96	4.4%
Out-of-Service Area Load Charge	\$82.27	\$85.90	3.3%
Industrial Load Charge*			
• Total Suspended Solids (TSS)	\$0.440	\$0.481	9.4%
• Chemical Oxygen Demand (COD)	\$0.220	\$0.241	9.4%

*TSS/COD per pound

Questions & Answers (2)



Liquid Waste Hauler Permit Overview



Purpose of the Liquid Waste Hauler Program

Regulate

- **Regulate** the Discharge of Hauled Liquid Wastes into the Metropolitan Disposal System through the Permit

Designate

- **Designate** Approved Disposal Sites for Discharge of Hauled Liquid Wastes (Access Controlled to Sites and Site Rules)

Collect

- **Collect** Equitable Loads Charges for the Waste Discharged to recover cost associated with treating these wastes

86 Active LWH Permits (2026)

Liquid Waste Hauler Permits

LWH's discharging MORE than 50,000 gallons/year

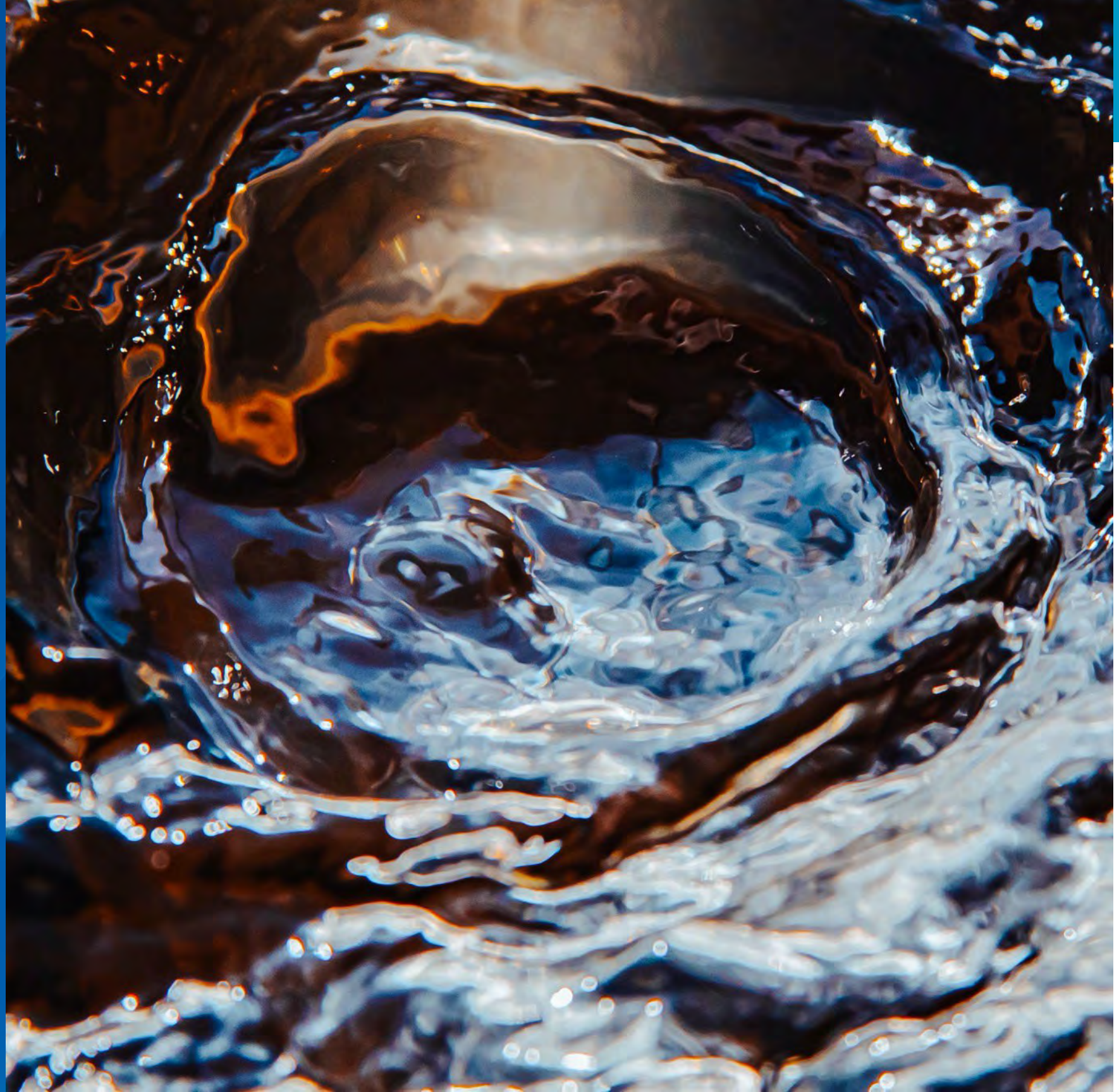
- 3-Year Permit Cycle
- Semi-Annual &/or Quarterly Reporting Requirements
- Waste Definitions
- Disposal Site Use Rules
- General & Specific Permit Conditions
- List of Approved Trucks
- Permit documents sent electronically and all reports completed through electronic reporting system

Low Impact - Liquid Waste Hauler Permit

LWH's discharging LESS than 50,000 gallons/year

- 3-Year Permit Cycle
- Annual Reporting Requirement
- Reduced Annual Permit Fee
- Permit documents sent electronically and all reports completed through electronic reporting system
- Currently 18 Liquid Waste Hauler– Low Impact Permits

Accepted Liquid Waste Types



Domestic waste

- **Septage** – Septic tank with drain field
- **Holding Tank** – Sealed tank



Commercial Waste



Out-of-service area (OSA) waste

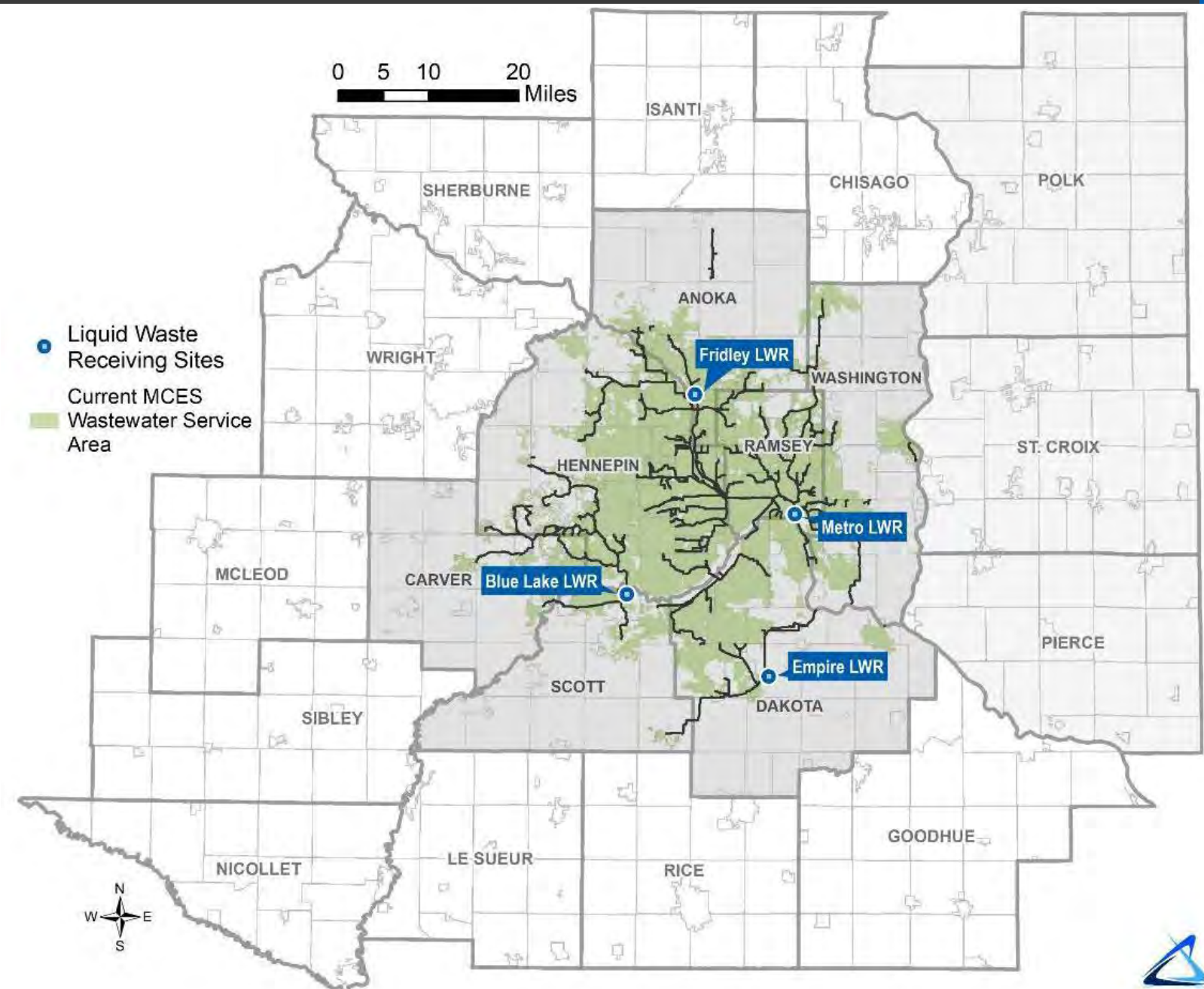
Accepted OSA waste types from the counties adjacent to the Metro Area (aka Collar Counties)

- Domestic Septage and Holding Tank
- Portable Toilet Wastes

MN: Chisago, Goodhue, Isanti, Le Sueur, McLeod, Nicollet, Rice, Sherburne, Sibley, Wright

WI: Pierce, Polk, St Croix

OSA Restaurant and Cafeteria Grease Trap Waste is accepted at Metro Liquid Waste Receiving without restrictions on source location



Industrial waste

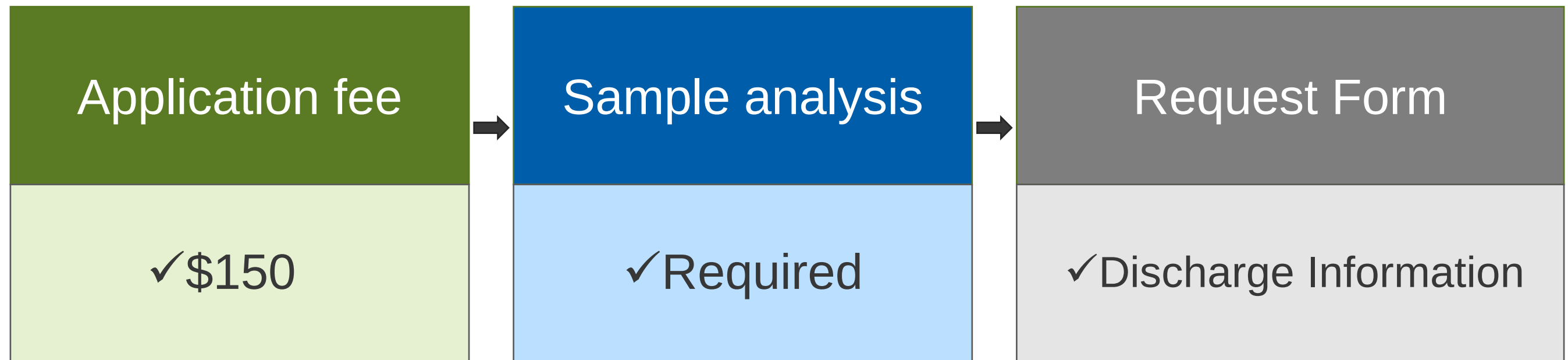
All loads that do not meet the definition of a domestic or commercial waste (more info on classifying Industrial loads in the upcoming slides)

Require sampling and analysis,
written approval

- Industrial Waste
- Landfill Leachate
- Groundwater/Surface Water



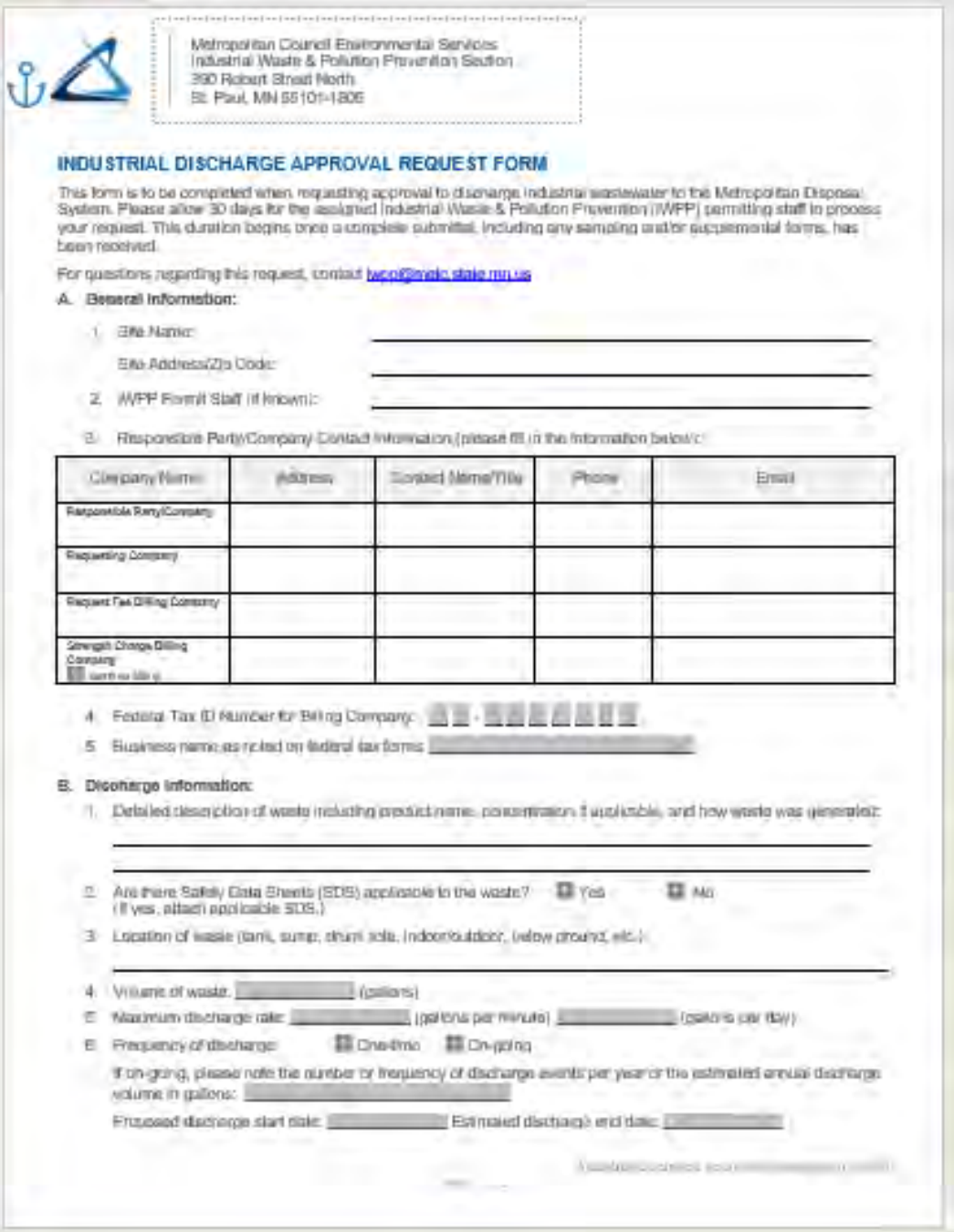
Industrial waste process



Industrial waste discharge approval

Industrial Discharge Approval Request Form:

- ✓ Found on Met Council website or obtain by e-mail: [Industrial Waste Forms - Metropolitan Council](#)
- ✓ 3 Pages in Length: Waste Address/Location, requester and billing contacts, discharge volume, discharge dates and frequency
- ✓ \$150 Request Fee invoiced to applicant
- ✓ Sampling Required
- ✓ Load Charge based on strength sampling results
- ✓ 5-digit approval code provided in Approval Letter
- ✓ *Industrial Discharge Approvals & Permits take time!*



The form is titled "INDUSTRIAL DISCHARGE APPROVAL REQUEST FORM" and is from the Metropolitan Council Environmental Services, Industrial Waste & Pollution Prevention Section. It includes instructions for completion and a section for general information with a table for contact details.

INDUSTRIAL DISCHARGE APPROVAL REQUEST FORM

This form is to be completed when requesting approval to discharge industrial wastewater to the Metropolitan Disposal System. Please allow 30 days for the assigned Industrial Waste & Pollution Prevention (IWPP) permitting staff to process your request. This duration begins once a complete submittal, including any sampling and/or supplemental forms, has been received.

For questions regarding this request, contact lwpp@metc.state.mn.us

A. General Information:

1. Site Name: _____
Site Address/Zip Code: _____

2. IWPP Permit Staff (if known): _____

3. Responsible Party/Company Contact Information (please fill in the information below):

Company Name	Address	Contact Name/Title	Phone	Email
Responsible Party/Company				
Requesting Company				
Request Fee Billing Company				
Strength Charge Billing Company				

4. Federal Tax ID Number for Billing Company: _____

5. Business name as noted on federal tax forms: _____

B. Discharge Information:

1. Detailed description of waste (including product name, concentration if applicable, and how waste was generated): _____

2. Are there Safety Data Sheets (SDS) applicable to the waste? ☐ Yes ☐ No
(If yes, attach applicable SDS.)

3. Location of waste (tank, sump, storm hole, indoor/outdoor, below ground, etc.): _____

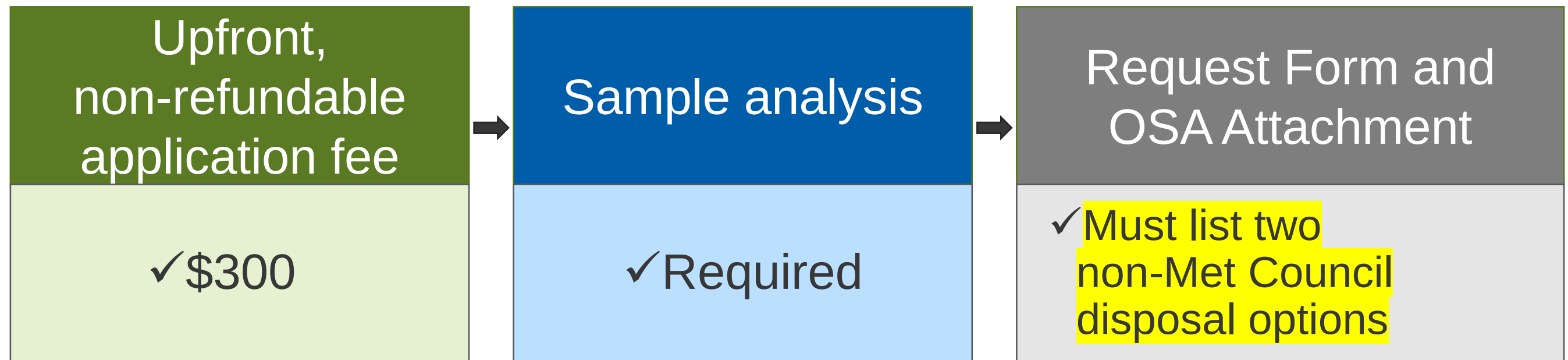
4. Volume of waste: _____ (gallons)

5. Maximum discharge rate: _____ (gallons per minute) _____ (gallons per day)

6. Frequency of discharge: ☐ One-time ☐ On-going
If on-going, please note the number or frequency of discharge events per year or the estimated annual discharge volume in gallons: _____

Proposed discharge start date: _____ Estimated discharge end date: _____

OSA industrial waste



Questions & Answers (3)



Classifying Industrial Loads



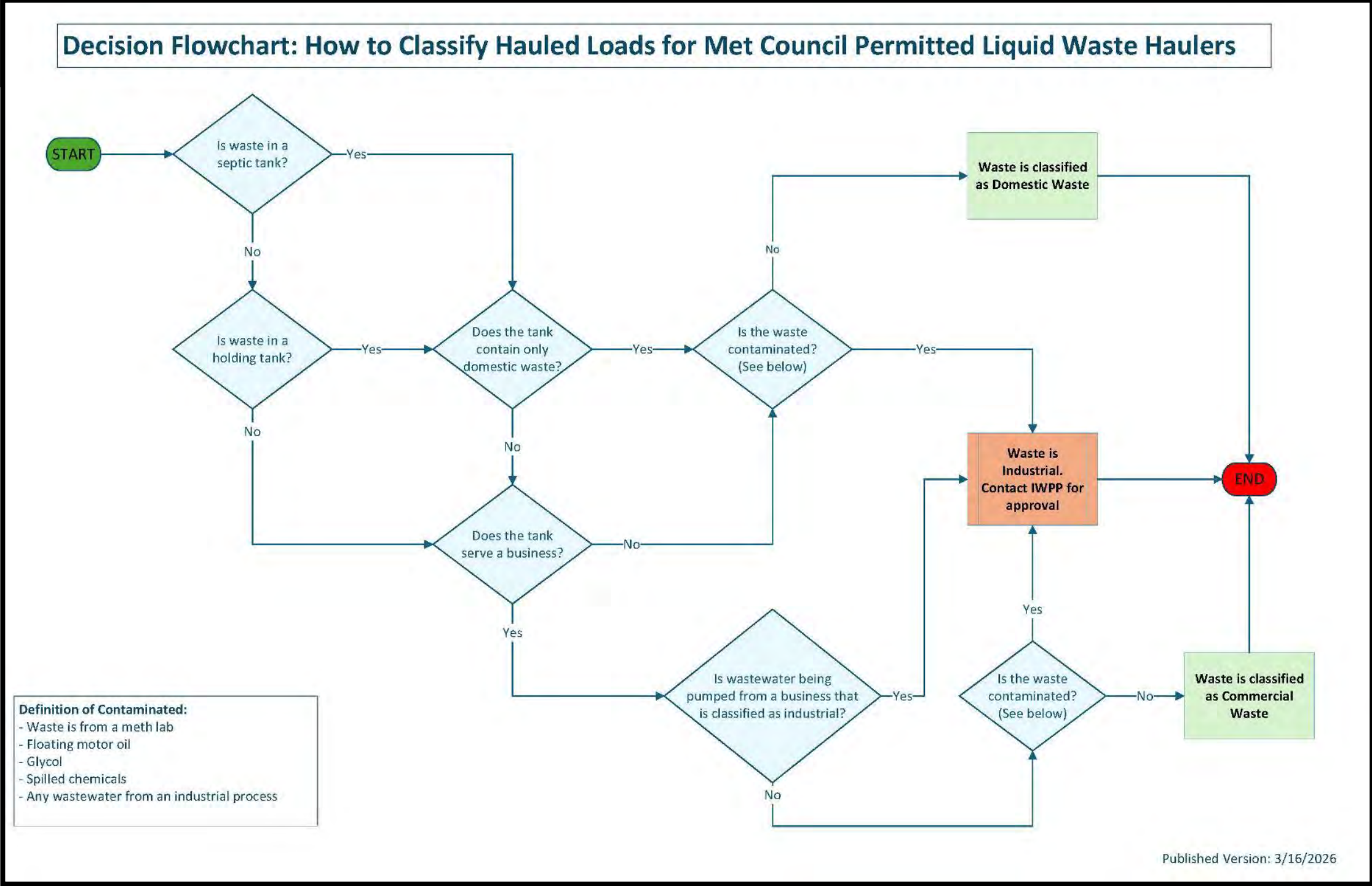
Classifying Industrial Loads Information

- **Classifying industrial loads can be challenging**
- **New classification flow chart**
 - Helps with decisions
 - Information on waste types
 - Resources for more information



All industrial loads must be sampled and approved prior to disposal
at a Met Council facility

New Classification Flow Chart



New Classification Flow Chart Info

Supporting Information on Classifying Hauled Loads for Met Council Permitted Liquid Waste Haulers

Waste Type Definitions:

Domestic Waste: originates from residential users and sanitary conveniences of multiple dwellings, commercial buildings, institutions and industrial facilities. Domestic waste includes waste pumped from residential holding tanks and septic tanks with drain fields.

Commercial Waste: originates from businesses and service establishments but is not generated from industrial activities. Commercial waste includes wastewater from:

- (1) flammable waste traps, car wash trap/sumps and parking area sand traps
- (2) wastewater, food solids and waste grease from restaurant, cafeteria and other food service establishment grease traps
- (3) portable toilet waste, including chemical additives

All other wastes are considered to be Industrial Waste by Met Council.

Industrial Waste: any solid, liquid, or gaseous wastes, excluding domestic waste, resulting from any industrial, manufacturing, commercial, institutional or business activity, or from the development, recovery or processing of a natural resource.

Industrial Load Approval Process:

Contact Industrial Waste to work through the approval process:

- (1) All loads must be sampled prior to hauling.
- (2) Contact Industrial Waste to determine how to collect a representative sample and for what sampling parameters are required (varies based on waste type/origin).
- (3) All requests, including the sampling data, must be submitted using our Industrial Discharge Approval Request Form
- (4) We need to review the sampling data before we can issue an approval to ensure it meets all applicable limits.
- (5) Waste from outside the service area must also submit the Out-of-Service-Area attachment form
- (6) Wastes impacted with PFAS must also submit the PFAS attachment form.

Additional Resources:

Liquid Waste Hauler webpage: <https://metro council.org/Wastewater-Water/Services/Industrial-Waste/Liquid-Waste-Haulers.aspx>

Liquid Waste Hauler Program Manual: <https://metro council.org/Wastewater-Water/Services/Industrial-Waste/Liquid-Waste-Haulers/LWH-program-manual.aspx>

Special Discharge Program website with Industrial Discharge Approval Forms and attachments: <https://metro council.org/Wastewater-Water/Services/Industrial-Waste/Special-Discharge-Program.aspx>

Current Year Rates & Fees: <https://metro council.org/Wastewater-Water/Services/Industrial-Waste/Industrial-Waste-Rates-Fees.aspx>

If you have any
questions at all,
please contact us for
assistance!

Liquid Waste Hauler Program Contacts:

Laura Engen, PE
(651) 602-4712
Laura.Engen@metc.state.mn.us

Matthew Michaelis, PE
(651) 602-4702
Matthew.Michaelis@metc.state.mn.us

Bryan Page
(651) 602-4707
Bryan.Page@metc.state.mn.us

Tim Rothstein, PE
(651) 602-4724
Tim.Rothstein@metc.state.mn.us

Nanette Ewald
(651) 602-4767
Nanette.Ewald@metc.state.mn.us

Waste Type Descriptions

Domestic (Uncontaminated)	Commercial (Uncontaminated)	Industrial/Contaminated
• Sewage • residential users • multiple dwellings • commercial buildings • institutions • Septage • holding tank • septic tanks	• Comingled domestic & commercial sources • Portable toilet waste • Restaurant grease • Car wash • Sand and flammable waste traps • Holding tanks, sumps, traps from commercial facilities	• All other wastes • Waste from any industrial, manufacturing, commercial, institutional, or business activities • Any contaminated wastes • Holding tanks, sumps, traps from industrial facilities

All industrial loads must be sampled and approved prior to disposal at a Met Council facility.

Examples of Contamination

- Floating motor oil
- Glycols
- Spilled chemicals
- Industrial waste in domestic waste
- When in doubt, assume contamination



Please contact us with questions or concerns!

Examples of Industrial Waste

A non-exhaustive list

- Large grease interceptors from food manufacturers
- Pretreatment system sumps and traps
- Dairy wastes
- Brewery waste
- Truck washing wastewater (exteriors and/or interiors)
- Metal finishing wastewater
- Printing wastes



Contact Information

All industrial loads must be sampled and approved prior to disposal.

- Analytical results must meet all applicable limits
- If you have any questions at all, please contact us!
- It can take time to get an approval (~weeks-months)
- Have a plan in place

Liquid Waste Hauler Program Contacts:

Laura Engen, PE

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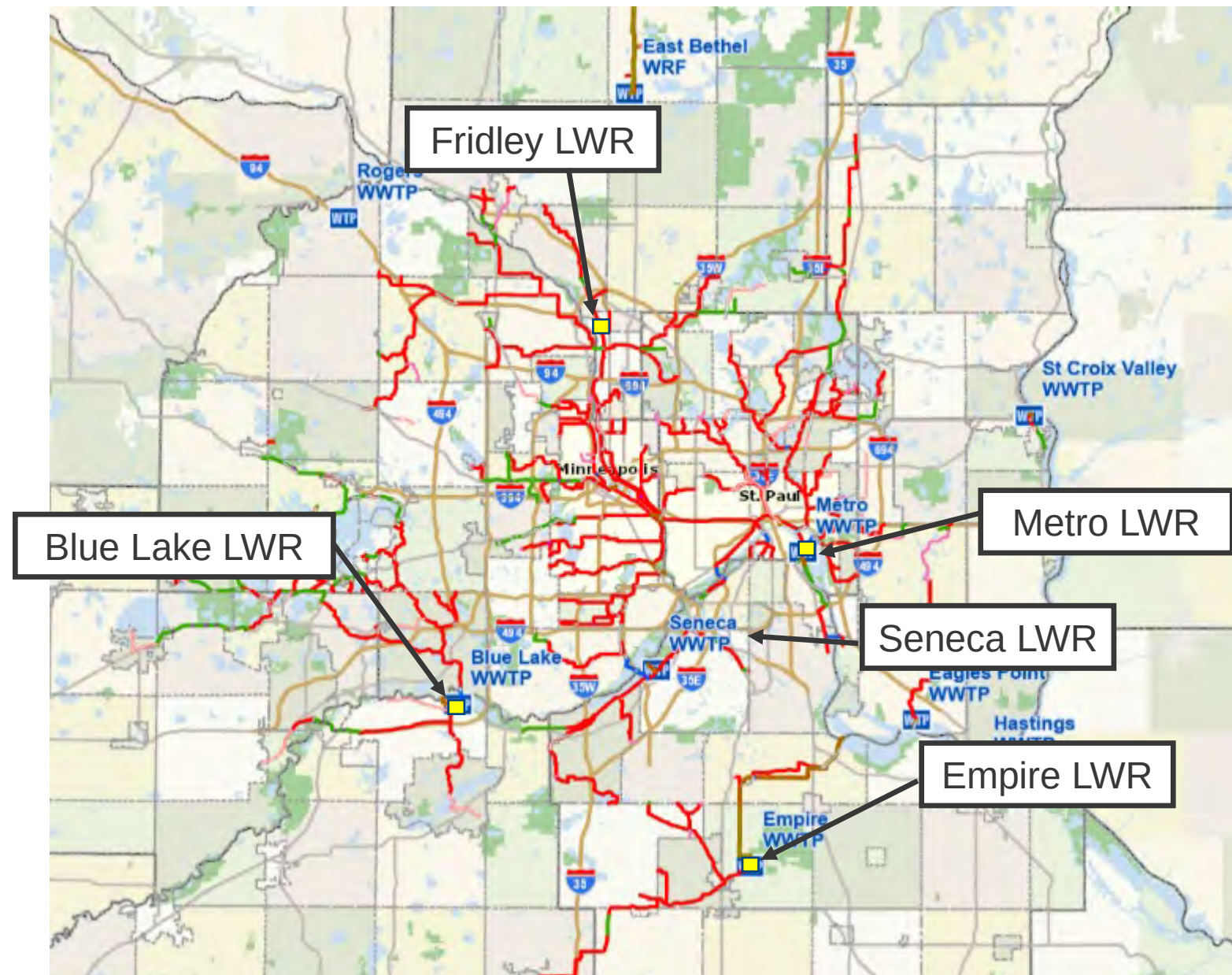
Questions & Answers (4)



Disposal Sites and Updates



Liquid Waste Receiving (LWR) site locations



LWR Facilities – Quick View

LWR Site	Location	Hours	Industrial Waste	Commercial Waste	Portable Toilet Waste	Domestic Septage	Domestic Holding Tank
Blue Lake LWR	6957 County Rd 101 E Shakopee, MN 55379	24-hours 7 days per week		X (No restaurant grease)	X	X	X
Empire LWR	2540 West 197 th St. Farmington, MN 55024	M-Sat 6am - 6pm			X	X	X
Fridley LWR	8296 Hickory St NE Fridley, MN 55432	Spring: mid-April to mid-June M-F 7:30am – 5:30pm Summer-Fall: mid-June to mid-Nov M-F 7:30am – 5:30pm Sat 8am – 12pm Winter: mid-Nov to mid-April M-F 8am – 4:30pm Holidays - Closed			X	X	X
Metro LWR	2400 Childs Road St. Paul, MN 55106	24-hours 7 days per week	X	X (Restaurant grease < 500gal)	X	X	X
Metro Wet Vactor (Prior Approval Required)	2400 Childs Road St. Paul, MN 55106	M-F 6am - 6pm		X (Restaurant grease > 500gal and sewer cleaning waste only)			
Seneca LWR	3750 Plant Road Eagan, MN 55122	M-Sat 6am - 6pm			X	X	X

Blue Lake LWR – Blue Lake Plant in Shakopee

Waste Types Accepted: domestic, portable toilet waste, preapproved landfill leachate, commercial (no grease loads)

- Card controlled access
- Volume determination: 50' concrete deck truck scale
- 2 discharge holes
- Water cabinet & Pavement deicing system – push button activation
- 2025 discharge volume = 30,445,881 gallons,
Average daily loads = 41 loads/day
- Blue Lake LWR Upgrade Project in Design Phase (3/1/27). Construction begins March 2028



Empire LWR - Empire Plant in Empire Township

Waste Types Accepted: domestic, holding tank, and portable toilet waste

- Access controlled by security guard
- 2 discharge holes
- Water cabinet – for clean-up purposes
- Haulers required to complete paper receipts at security building
- Volume determination: hauler estimation
- 2025 discharge volume = 6,238,319 gallons,
Average daily loads = 9 loads/day



Fridley LWR – Business Park in Fridley

Waste Types Accepted: domestic, holding tank, portable toilet waste, preapproved landfill leachate

- Card controlled access
- Security guard on site
- Volume determination: magnetic flow meters
- 2 indoor discharge sites: couple up connections
- Water available in bay for cleanup, restroom available
- Wastewater pretreated prior to discharge to MCES' interceptor
- 2025 discharge volume = 20,641,355 gallons,
Average daily loads = 28 loads/day



Seneca LWR – Seneca Plant in Eagan

Waste Types Accepted: domestic, holding tank, and portable toilet waste

- Access controlled by security staff
- 1 discharge hole
- Haulers required to complete paper receipts at security building
- Volume determination: hauler's truck gauge
- 2025 discharge volume = 17,894 gallons
- 1 load/week on average



Metro LWR – Metropolitan Plant in St. Paul

**Waste Types Accepted: ALL Waste Types
Accepted: ALL**

- Open 24/7
- Card controlled access
- Volume determination: 70' steel deck truck scale
- 6 discharge holes
 - 2 discharge holes dedicated to MCES trucks only
 - 2 discharge holes with yellow piping for landfill leachate
- 2025 discharge volume = 52,598,190 gallons
 - Average daily loads = 57 loads/day
- Annual scale certification by MN



Metro Plant Wet Vactor Site

- Located within the Metro Plant (North End)
- Used by both permitted haulers (Restaurant Grease Loads & Met Council haulers (Biosolids))
- Waste goes directly into Plant Influent (180 Million Gallons/day)
- Water Cabinet located on site



Safety and Good Housekeeping at Met Council Disposal Sites

Reminders:

- Please use caution and safety when driving in and out of disposal sites and when discharging.
- Practice good housekeeping skills:
 - 1) Use buckets to prevent spillage
 - 2) Clean-up using water hoses & tools provided (Shovels/Squeegees)
 - 3) Move hoses out of the way to prevent tripping and damage
- Obey Speed Limits within the plants (10 mph at Metro Plant Entrance).
- Practice Patience.
- Please be courteous to other haulers including Met Council haulers/staff.



Thank you! Your safety is very important to us.

Spill Response and Reporting



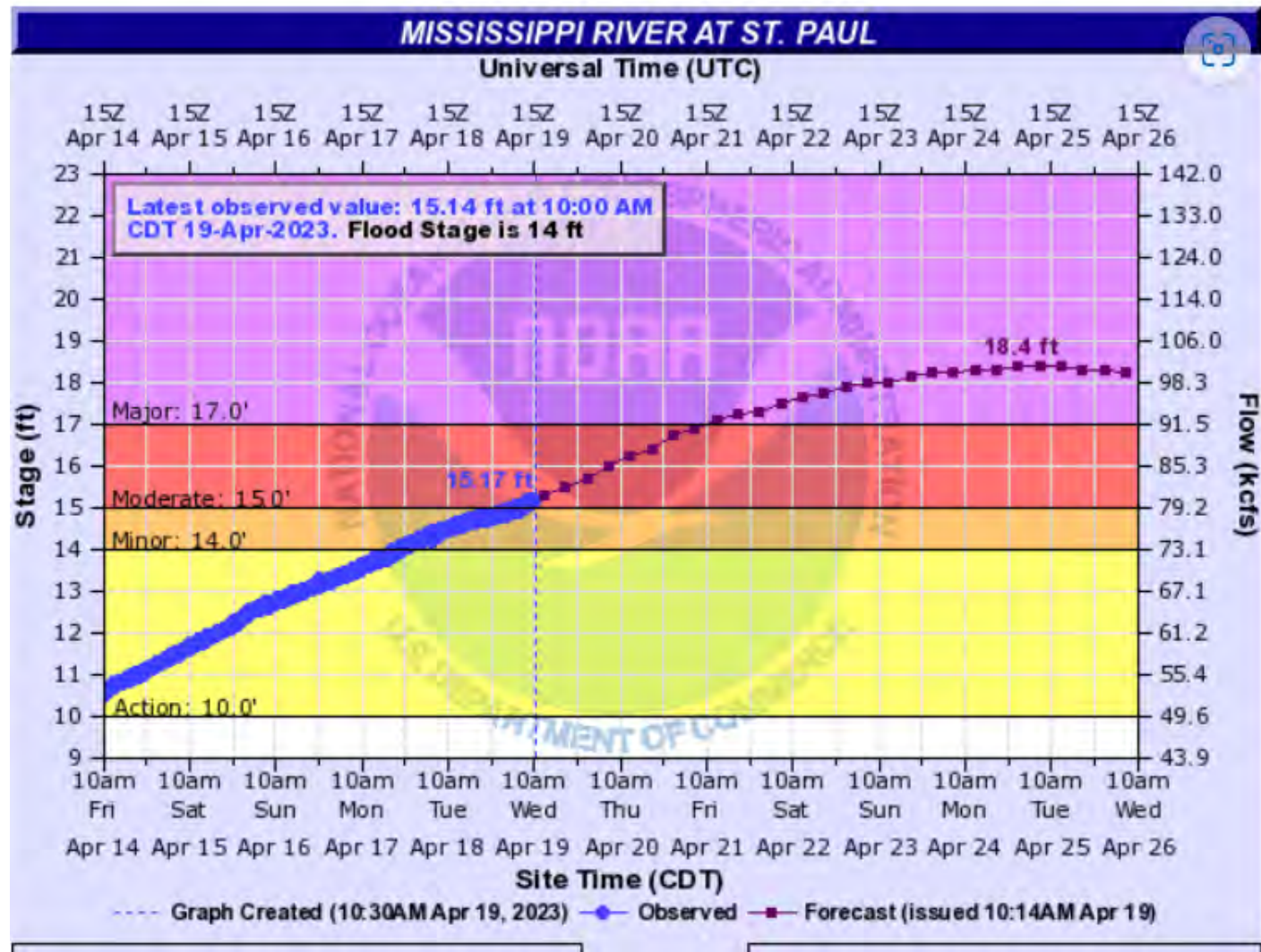
Your Responsibilities

- Immediately Report All Spills to Metro Plant Staff at 651-485-0627
- Use Tools and Spill Kits (Yellow Barrels) provided on site to contain spills.
- Stay on site until Met Council staff has responded and evaluated the situation.
- Assist in spill clean up (if requested).
- Future Spill Notification Signage

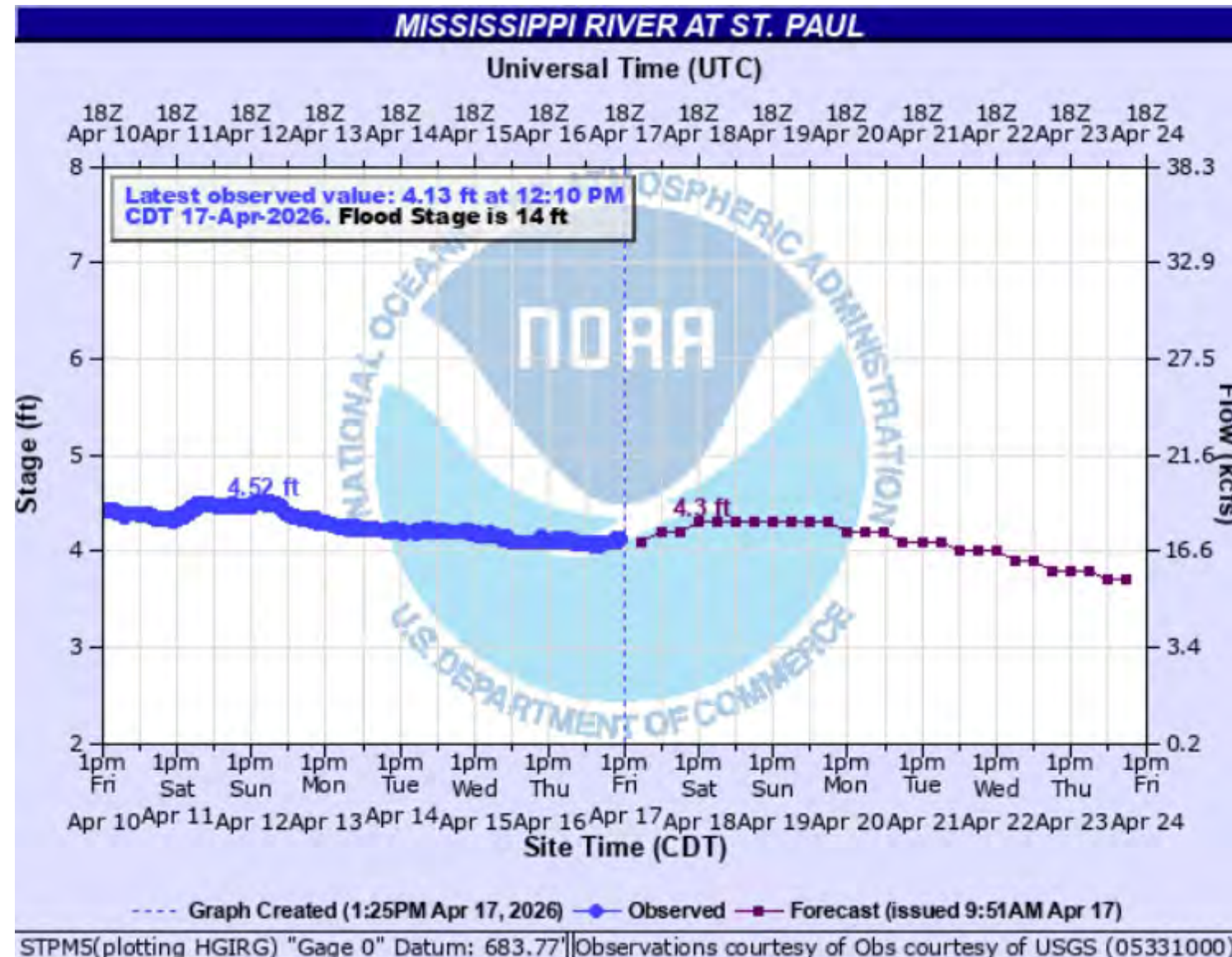


Spring Flood Action Levels

Flood Stage is 14 feet



2026 River Update



Recent Crests

- (1) 14.87 ft on 05/20/2023 (P)
- (2) 18.24 ft on 04/26/2023 (P)
- (3) 13.32 ft on 05/20/2022
- (4) 7.70 ft on 04/16/2021
- (5) 14.41 ft on 04/06/2020
- (6) 20.19 ft on 03/31/2019
- (7) 13.66 ft on 07/01/2018
- (8) 14.38 ft on 05/01/2018
- (9) 10.59 ft on 05/29/2017
- (10) 9.96 ft on 09/30/2016

[Show More Recent Crests](#)

(P): Preliminary values
subject to further review.

Questions & Answers (5)



Communication & Reporting Resources



Communication – IWPP website

About Us | Meetings and Committees | Data & Maps | Contracting Opportunities | Jobs | Contact Us



PLANNING COMMUNITIES HOUSING PARKS TRANSPORTATION WASTEWATER & WATER

WASTEWATER & WATER +

Services +

Industrial Waste -

General Industrial Discharge Permits +

> Liquid Waste Haulers

Special Discharge Requests and Permits

Standard Industrial Discharge Permits

Online Reporting

Pollutants of Concern +

Rates & Fees

Spill Reporting

LIQUID WASTE HAULER PERMITS

Regulating disposal of hauled domestic, commercial, and industrial wastes

Documents on this page may not be ADA accessible.
If you need assistance accessing materials, please email DigitalAccessibility@metc.state.mn.us

The Industrial Waste and Pollution Prevention (IWPP) section of the Metropolitan Council is the delegated Pretreatment Program authority for the seven-county service area. We regulate industrial wastewater discharges through a permitting system.



Liquid Waste Hauler Permits are issued to industrial users who transport and discharge liquid waste to Met Council's Liquid Waste Receiving (LWR) facilities. Liquid wastes include septage, commercial, and industrial wastes.

Purpose of the Liquid Waste Hauler Program

- To regulate septage and other hauled liquid waste discharged to the Metropolitan Disposal System
- To designate and approve adequate facilities for disposal
- To collect equitable load charges for the waste discharged

Permit required to discharge approved liquid wastes at Met Council facilities

Liquid Waste Haulers that want to use Met Council LWR facilities to discharge approved domestic, commercial, and industrial wastes must obtain a permit through the Industrial Waste and Pollution Prevention section.

How to obtain a Liquid Waste Hauler Permit

- Complete and submit a **Liquid Waste Hauler Permit Application**
- Include the first year's permit fee with the permit application (see **Rates and Fees**)
- Obtain a **Subsurface Treatment System (SSTS) license from the Minnesota Pollution Control Agency** if you plan to haul domestic septage



[Liquid Waste Haulers - Metropolitan Council](#)

Metropolitan Council

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LWH Website

[Liquid Waste Haulers - Metropolitan Council](#)

OR contact us to
get something emailed to you!
iwpp@metc.state.mn.us

How to comply with the permit

1. Fulfill all permit requirements and conditions
2. Comply with all disposal facility rules and requirements
3. Enroll in the Met Council [Industrial Online Reporting System \(IORS\)](#)
4. Submit quarterly, semi-annual, or annual reports via IORS:
 1. [How to submit your discharge report \(PDF\)](#)
 2. [Load Tracker template \(Excel\)](#)
5. Pay annual permit fees and load charges as assessed: [Rates and Fees](#)

[Log in to
Online R](#)

LWR site information

- [Accepted waste types and descriptions \(PDF\)](#)
- [LWR facility locations, hours, wastes accepted \(PDF\)](#)
- [Metro LWR introduction \(YouTube\)](#)
- [Service area and facility map \(PDF\)](#)

Permit information and forms

- [LWH permit process \(PDF\)](#)
- [LWH permit application \(Microsoft Word\)](#)
- [LWH program manual \(PDF\)](#)
- [Industrial Discharge and Out-of-Service Area Request Form \(Microsoft Word\)](#)
- [LWH load tracker template \(Excel\)](#)
- [Vehicle identification form \(Microsoft Word\)](#)

More resources

- [Met Council Industrial Discharge Permit Listing](#)
- [Waste Discharge Rules \(PDF\)](#)

Real-time hauler disposal site alerts

WASTEWATER & WATER

+

Services

Industrial Waste

General Industrial Discharge Permits

Liquid Waste Haulers

Special Discharge Requests and Permits

Standard Industrial Discharge Permits

Online Reporting

Spill Reporting

> Hauler Disposal Sites

Rates & Fees

Pollutants of Concern

HAULER DISPOSAL SITES

Metropolitan Council Environmental Services provides disposal sites for receiving hauled liquid waste and sewer cleaning waste from haulers permitted by the Metropolitan Council.

Liquid Waste Receiving facilities are disposal sites provided for the discharge of hauled domestic, commercial, and industrial wastes. For permit information to discharge: [Liquid Waste Haulers - Metropolitan Council](#)

Vector facilities are disposal sites provided for the discharge of municipal sewer cleaning wastes hauled using a Vector truck or trailer. For permit information to discharge: [Sewer Cleaning Waste Hauler - Metropolitan Council](#)

Alerts

- Fridley LWR facility spring hours start April 6 | April 15, 2026 - 1:15 PM
- Seneca LWR is now open - construction completed | April 15, 2026 - 1:11 PM

Sign up to receive Disposal Site Alerts

If you'd like to receive Disposal Site Alerts in your email inbox, please send us an email at iwpp@metc.state.mn.us. Include the email address where you'd like to receive the Alerts.

Please note: we update the email lists once a week. We will send you an email when you've been added.

Liquid Waste Receiving facilities

+ METROPOLITAN LWR

+ BLUE LAKE LWR



Reminder: Use the Liquid Waste Hauler Load Tracker

- The Load Tracker Template has been in place for two years
- Continues to consolidate information from all applicable log sheets (A, A2, B1, B2, C, C2, D, and M) into one convenient tracker
- Dropdown menus make it easy to select the correct disposal site, waste type, out-of-service area, industrial waste description, and landfill permit number for leachate loads
- Includes a summary page that provides a quick snapshot of key load information for easy review

Date	Split Load	Matrex Transaction Number	Disposal Site	Waste Type	Volume (gallons)	Out of Service Area Description	Address/City/Location	Commercial Business Name	Commercial Waste Description	Name of Industry (Industrial Hauled Loads Only)	Industrial Waste Description	Special Discharge Approval Number	Landfill Permit Number	Failed or Frozen	Load Notes

Metropolitan Council

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IORS training materials and support

About Us | Meetings and Committees | Data & Maps | Contracting Opportunities | Jobs | Contact Us



PLANNING COMMUNITIES HOUSING PARKS TRANSPORTATION WASTEWATER & WATER

WASTEWATER & WATER

Services

Industrial Waste

General Industrial Discharge Permits

Liquid Waste Haulers

Special Discharge Requests and Permits

Standard Industrial Discharge Permits

Online Reporting

Pollutants of Concern

Rates & Fees

Spill Reporting

ONLINE REPORTING

Documents on this page may not be ADA accessible.
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The Metropolitan Council Environmental Services Industrial Online Reporting System (IORS) is a CROMERR-compliant web-based reporting system that allows permitted industrial users to electronically submit reports, permit renewal applications and annual statements to Met Council.

To meet CROMERR regulations, we require each individual to create their own IORS account. We do not allow sharing accounts.

Log in



Log into the Industrial Online Reporting System

Create an account

- Create a new account in IORS
- Instructions for creating your account (PDF)

Please allow up to three business days to receive your registration forms by email.

Deactivate an account

If an individual user no longer works at your facility, please submit an account deactivation form (Microsoft Word).

Questions about online reporting

Contact the IORS support team, Monday-Friday from 8:00 a.m. to 4:00 p.m.:
651-602-4789
MCESIndustrialOnlineReporting@metc.state.mn.us



IORS Support Team is available
Monday – Friday
from 8 AM to 4 PM

Questions or feedback?
Email us at:
MCESIndustrialOnlineReporting@metc.state.mn.us or
call us 651-602-4789

Metropolitan Council

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New LWH Program Manual now available!

The updated manual contains important information needed to ensure you comply with our program and your permit

- Permit and discharge requirements
- Use of liquid waste receiving sites, including access cards and kiosks
- Acceptable waste types
- How to collect representative samples
- Reporting requirements
- Information on fees and charges

[Liquid Waste Hauler Program Manual](#)



Stay Connected: Don't Miss Important Updates

To ensure you receive all required notifications, please add the following email to your contacts: **METC@public.govdelivery.com**

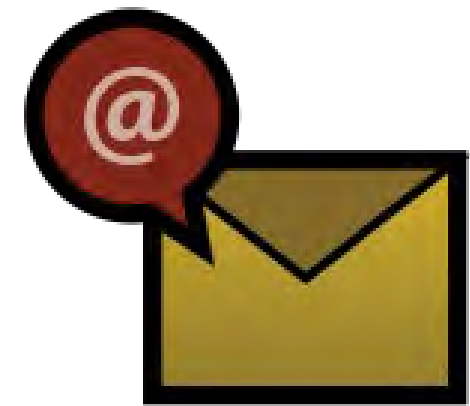
What We Send

- Report due-date reminders
- Workshop and training announcements
- Disposal site updates
- Regulatory and operational notices

These messages are **official communications**, not spam.

Looking Ahead

We'll continue sharing updates as **2027 rates and fees** are developed.



Wrap up



Wrap Up Items

- Thank you for attending!
- **If you have any comments or questions that arise after you leave today, please send them to your permit engineer.**
- Tour will start at 10:00 am for those that RSVP'd
- Once 2027 preliminary rates and fees are set, we will notify you.



Thank You

Contact us:
iwpp@metc.state.mn.us
651-602-4703

Online reporting questions:
MCEIndustrialOnlineReporting@metc.state.mn.us

View this workshop presentation:
<https://metro council.org/Wastewater-Water/Services/Industrial-Waste/Workshops.aspx>

