

Committee Report

Transportation Committee



Committee meeting date: November 24, 2025

For the Metropolitan Council: December 3, 2025

Business Item: 2025-284

Trapeze Software Maintenance Agreement, Contract 22P150 - Amendment 1

Proposed action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute an amendment for contract 22P150 with Trapeze Software Group, Inc., to provide scheduling software and support that will increase the contract value by \$3,226,876 for a total contract not to exceed amount of \$5,013,977.

Summary of Transportation Committee discussion/questions

Information Services Deputy Chief Information Officer Sue Hauge and Metropolitan Transportation Services (MTS) Gerri Sutton item. Ms. Hauge provided details about this sole source contract which is an anticipated extension of the current agreement. A council member inquired if this software agreement will help MTS riders with the mitigation of longer wait times? Ms. Sutton explained that the agreement before them is only for maintenance of current software and there are projects underway to increase productivity and improve scheduling.

Motion by Cameron, seconded by Obisakin. Motion carried.



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District(s), member(s): All

Policy/legal reference: FM 14-2, Expenditures for the Procurement of Goods, Services, and Real Estate Policy

Staff prepared/presented: Sue Hauge, Information Services Deputy CIO, 651-602-1136
Charles Carlson, MTS Executive Director
Gerri Sutton, MTS Director of Contracted Services

Division/department: Regional Administration/Information Services

Proposed action

That the Metropolitan Council authorize the Regional Administrator to negotiate and execute an amendment for contract 22P150 with Trapeze Software Group, Inc., to provide scheduling software and support that will increase the contract value by \$3,226,876 for a total contract not to exceed amount of \$5,013,977.

Background

The Trapeze Software Group provides Pass System software which is utilized by Metropolitan Transportation Services' (MTS) dial-a-ride services to include Metro Mobility, Metro Move and Transit Link. The software is used for reservations, scheduling and dispatching rides. The Trapeze system allows Metro Mobility and Transit Link customers to schedule rides over the phone or through a website. There is an average of 8,600 bookings per weekday. The existing maintenance contract covers several software enhancement modules to include web reservations, a smart phone app and on-board computer (Driver Mate). Near future modules will include account-based fare payment and management of service infractions.

Trapeze has been approved as a sole source provider. The existing contract 22P150 was executed for \$1,787,191 which has the term of Feb 1, 2024, to January 31, 2026. Information Services and MTS are requesting an additional \$3,226,876 for up to a three-year extension which would bring the total not to exceed amount to \$5,013,977.

Rationale

Council Policy requires amendments exceeding 10% of the original authorized contract value be approved by the Council if the cumulative value exceeds \$500,000. Amendments to contracts that exceed 10% of the original value constitute sole source procurements.

Thrive lens analysis

The Council adopted Imagine 2050 on February 12, 2025, which builds on policy direction in Thrive MSP 2040. Under the Thrive lens, this action advances the outcome of Stewardship and Sustainability by ensuring reliability, resilience, security and cost-effectiveness of the Council's computers, servers and cloud services.

Funding

The current Agreement is included in the Information Services operating budget using local funds.

Small business inclusion

This contract is being procured through a sole source. Therefore, the Office of Equity and Equal Opportunity did not assign a Metropolitan Council Underutilized Business.

